



We care about our backyard.

## OMNIGREEN SUMMARY

Omni's family and their families live grow and prosper in the streets, playgrounds and backyards around us. It is our responsibility to protect the environment and deliver future generations with an opportunity not a liability. To underpin this understanding of our responsibility and cement our position as a first in class, learning and developing organization Omni Facility Services Canada Limited embarked on an intensive process of implementing systems and processes which comply with the internationally recognized Environmental Management Systems Standard ISO 14001:2004, Omni Facility Services Canada Limited GTA Branch underwent certification audit late in December 2007 and was certified early in January 2008.

## ISO 14001:2004



The International Organization for standardization (ISO) is a non government, non profit organization with representatives of the national standards institutes of 157 countries. ISO develops and promulgates commercial and industrial standards on a particular topic (currently over 1300 standards) with the intention of enabling international standardization on that topic.



14001:2004 is ISO's Environmental management systems standard. This standard has been adopted without modification as CSA Standard CAN/CSA – ISO 14001:04, which has been approved as a National Standard of Canada by the Standards Council of Canada.



In order to achieve certification an organization must be thoroughly audited by a certified third party certification company, who is intern certified and holds an internationally recognized registration for both the company and the specific auditor(s).

The audit undergone by Omni Facility Services Canada Limited GTA Branch verifies that both our policy and procedures comply with the requirements of the ISO 14001:2004 standards and goes further to include site audits to ensure that the policy, procedure and commitment is implemented and understood by all levels of the organization.

## OUR BACKYARD

The review and implementation of policies and procedures to comply with ISO 14001:2004 involved embracing our appetite to lead the industry in environmental management systems. We completed a review of all aspects of our activities then developed or fortified policy, procedure and practice to minimize and continually reduce our environmental footprint.

### What we have done in our own premises:

- Developed corporate policy to reflect and confirm our unwavering commitment to environmental care.
- Completed a full check to ensure legislative compliance
- Developed specific Environmental objectives
- Completed a full environmental review considering all applicable environmental aspects, their significance and opportunities for elimination or minimization.
- Developed specific programs and KPIs targeting key aspects
- Re-engineered inputs, processes and outputs to ensure the minimization of use, minimization and elimination of waste, reduction and elimination of contaminants and ensuring responsible disposal.
- Selected new and removed some existing suppliers on the basis of composition and production methodologies of their products.



- Shaped our learning and development programs to reflect the prominence of environmental care in our activities.
- Developed ongoing audit and continual evolution processes to measure and report progress

### What we have done with our services:



### WE GREEN CLEAN



- Developed our sales and contract startup processes to ensure the assessment of environmental care and the minimization or elimination of negative impacts.
- Rationalized all chemicals used and approved standard products on the basis of their third party Green certification.
- Developed strict policy and procedure requirements for the disposal of liquid cleaning waste.
- Included Environmental aspects as a review and check point on:
  - Site review committees
  - Site QA inspections
  - Formal operations management meetings
- Developed our induction and ongoing training programs to reflect the prominence of environmental care and subsequent staff requirements.

We encourage and will do anything possible in our capacity, as part of our service provision, to reduce the environmental footprint of what we do. This includes where desired providing assistance to clients in the implementation of green initiatives in their premises ('backyard').

## GREEN TOOLBOX

### What we offer for implementation with clients on their premises:

A number of client focused green initiatives which can assist to significantly reduce their environmental impacts and in some cases total cost, eg:

- Risk point Re-engineering of Routines
- Touch Point Targeting
- Colour Coding
- Dirt at Door
- Dirt and Dust Detention
- Recycling and Garbage segregation
- Consumables Review
- Day Cleaning

